A PuzzleHR Case Study:
UKG Implementation Success Story

Medical Professional Liability Industry Leader

THE PUZZLE

Our client is a leader in medical professional liability, with many years of experience protecting the medical community's clinicians and organizations. They focus on protecting healthcare providers and promoting safety across the field. As a specialized organization, the client required seamless HCM system integration that would maintain operational continuity, historical data, and data privacy.

THE SOLUTION

Our team utilized their many years of experience using UKG to take a proactive approach.

The team successfully provided historical templates to ensure the client had complete access to their historical information. They went above and beyond, even compiling comprehensive reports that might not be immediately necessary for their UKG environment, prior to the system shut-off date.

> PuzzleHR provided comprehensive client-side implementation support, working side-by-side with the client to ensure they could make they most of their UKG platform.

Our team excelled in transforming existing reports into an intuitive dashboard format and promptly addressing all client feedback and ensuring frequent, thorough updates.

The client was able to successfully utilize their UKG HCM without operational disruption, maintaining complete preservation of historical data and gaining functional dashboards to improve their reporting.

Through consistent delivery and results, our team established a strong rapport with the client, earning their trust and confidence in PuzzleHR's ability to manage all aspects of the UKG HCM. The client has added on additional hours of service, meaning they can concentrate on their daily operations while PuzzleHR handles the ins and outs of their HCM system.

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