



A PuzzleHR Case Study:

Audits for Ancillary Benefits

Most organizations offer more than just medical and dental benefits.

- A client approached PuzzleHR for assistance with ancillary benefit reconciliation after a young employee passed away.
- The widow inquired about the \$100,000 life insurance policy outlined in the company handbook but was denied by the carrier, who stated that the employee was never enrolled.

With so many offerings, such as disability, accident coverage, pet insurance, and more, companies must stay on top of their ancillary benefits programs.

- PuzzleHR's experts worked quickly to provide the carrier with proof of the employee's enrollment and the carrier paid out the policy.

This not only strengthened the trust between the company and the employee's family but ensured the client was not held responsible for payment of the benefit plan.



PuzzleHR's Audits
Only solution provides
clients with monthly
benefit plan
reconciliations,
ensuring that invoices,
plan choices, and
deductions are correct.

*Ancillary benefit plan reconciliations include data point comparison to identify discrepancies or headcount mismatches.